

PRACTICAL SOLUTIONS FOR A COMPLEX WORLD

Benchmark Research & Safety, Inc. is a multifaceted consulting firm that specializes in helping clients achieve their goals by providing innovative and cost-effective solutions that enhance safety, performance, and satisfaction.

What sets Benchmark apart from other consulting firms? We seamlessly bridge the gap between academia, business, and technology by integrating the latest research about people's capabilities and limitations to the solutions we provide clients. Our services include:

Human Factors and Ergonomics

- Evaluation – office ergonomic, biomechanical, & ethnographic
- Analysis – task, function, & heuristic
- Assessment – job (workflow), team, & safety
- Research & development

Product and Occupational Safety

- Accident analysis and prevention
- Hazard analysis and risk assessments (products & workplace)
- Safety information design, development, and evaluation

Litigation Support and Expert Testimony

- Human factors and ergonomics
- Product and occupational safety
- Warnings and risk communication
- Slips, trips, and falls

Training and Education

- Safety information design, development, and evaluation
- Applied human factors & ergonomics
- Wildland fire safety

Research

- Surveys, focus groups, field studies, & lab experiments
- Study design, data collection, analysis, and report generation

Usability Testing

- Design improvements
- End-user acceptance
- Expert evaluations
- Competitive evaluations

User-Centered Design

- Design – participatory & user interface
- User experience
- Storyboarding & prototyping

User Experience Research

- Observational - contextual inquiry, diaries, & shadowing
- Interactive – elicitation, physical analogy, & structured interviews

Web-Technology Development

- Knowledge management systems
- Contract management software
- Online collaboration & training courses
- Database management
- Application hosting
- SaaS development

Program Administration

- Contract monitoring
- Contract administration
- Data and knowledge management

For more information about how our highly experienced staff can develop a personalized solution that best fits your needs, please contact Eric Shaver at eshaver@benchmarkrs.com or 208-407-2908.